Table of Contents

Manual database restore procedure	. 3
Select the archive to restore	. 3
Get the encryption-keys	
Restore the databases	
Restore crypt-keys file	4
Repair the database where needed	. 5
Resuming operation	. 5
If login fails	
Manual restore of specific table(s) on replicating systems	. 6
1) Prepare primary server	. 6
2) Prepare replicating server	7
3) Restore tables on primary server	
4) Restore on second server	7
5) Cleanup	8

Last update: guides:reference:database:manual_database_restore https://yce-wiki.netyce.com/doku.php/guides:reference:database:manual_database_restore 11:47

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Manual database restore procedure

We are currently working on a new method of importing and exporting the database. Starting from version 8.2.2, this procedure will be deprecated.

NetYCE database archive sets are normally restored using the front-end tool "DB archives". However, when a database gets corrupted to the degree that a front-end login is no longer possible, a back-end manual procedure can help out.

This article describes that procedure. Some UNIX skills are required to complete it. Only an experienced system administrator should execute it. The procedure applies to both MySQL and MariaDB.

Only exec as the 'yce' functional user, never as 'root'

Select the archive to restore

The database archives are stored here:

cd /var/opt/yce/backup

Select archive to restore, eg YCEdb yceone 20150503 2300.arch

The archive YCEdb_yceone_20150503_2300 will be used from this point onward. Adjust the sample commands to the archive name used.

gtar tvf YCEdb yceone 20150503 2300.arch

Extract the databases from the archive

gtar xvf YCEdb_yceone_20150503_2300.arch

Get the encryption-keys

Find the latest crypt-key-id from the dbmanifest.xml

tail -10 YCEdb yceone 20150503 2300/dbmanifest.xml

Look for the highest "crypt_keys" "id" value in the lines similar to:

<crypt_keys id="00"</pre>

key="U2FsdGVkX1/a7S0lfNV0dFapnzQDFzxyPzayImoG0PzlusanYVEWwsF/BqPs9eed"
name="00" /> Normally the id is "00"

Locate the encryption key used for the databases On the system that archived use ck_license to find it

/opt/yce/system/ck_license -y

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The demo/development NetYCE key is: 39BC-2124-E8AB-40D2-0B08

The customer license key 39BC-2124-E8AB-40D2-0B08 will be used from this point onward. Adjust the sample commands to the key used.

Restore the databases

Chdir to mysql data

```
cd /var/opt/mysql
```

Stop mysql, prevent psmon to restart

```
touch /opt/yce/etc/ignore mysql
sudo service mysql stop
```

Stop the skulker too

```
touch /opt/yce/etc/ignore_mysql
/opt/yce/system/init/yce skulker stop
```

Remove the existing YCE and NMS databases (or rename)

```
rm -rf YCE
rm -rf NMS
```

It is not recommended, but possible, to restore the mysql database and the performance schema database as well. Only when access to or, startup of, the mysql database fails after the YCE and NMS databases were restored should that be attempted.

Extract to new YCE directory, use the located key and archive name

```
openssl des3 -d -pass pass:39BC-2124-E8AB-40D2-0B08 <
/var/opt/yce/backup/YCEdb_yceone_20150503_2300/YCE.des3 | tar xvzf -
```

And the NMS db too

```
openssl des3 -d -pass pass:39BC-2124-E8AB-40D2-0B08 <
/var/opt/yce/backup/YCEdb yceone 20150503 2300/NMS.des3 | tar xvzf -
```

Restore crypt-keys file

Update the crypt.keys for the database column encryption. Edit this file

```
vi /opt/yce/etc/crypt.keys
```

And ensure the entry with the crypt-key-id and the same database encryption key is the highest available.

NOTE: Incorrectly configuring the crypt.keys prevents passwords and other sensitive data in the database to be read

00 39BC-2124-E8AB-40D2-0B08

Repair the database where needed

Use the mysql_repair script to cleanup binlogs, error logs and check / repair database

NOTE: This will also clear any replication setup!

(ignore the "MySQL server PID file could not be found" error. Mysql was already stopped)

/opt/yce/system/mysql repair.sh

If the replication setup is to be preserved, skip mysql_repair.sh and remove appropriate files manually, then start database and check the error log.

Check for unfixed errors and fix, check mysql is running

ps -ef | grep mysql

Resuming operation

Allow control of mysql by psmon (repair script should have removed it, but check)

rm /opt/yce/etc/ignore mysql

And allow the skulker to resume its database sync and crypt tasks

rm /opt/yce/etc/ignore_skulker

Cleanup extracted archive

rm -rf /var/opt/yce/backup/YCEdb_yceone_20150503_2300

If login fails

Login should be possible using the existing accounts in the database. However, a super-account can be added. The 'system'-level account 'NetYCE' using password 'NetYCE' will be added using:

/opt/yce/system/patches/vendor support.pl add

Manual restore of specific table(s) on replicating systems

The following procedure show the steps required to restore one table, Kpn_vlans, from an existing daily backup archive on two replicating servers The procedure is entirely manual a requires the operator to be familiar with Unix AND the YCE database structure. Restoring a single or selected set of tables is NOT recommended since many tables in the database depend on linked columns. The operator MUST be aware of these dependencies and be able to verify and correct them.

The steps and commands show how to proceed using a pair of replicating Mysql / MariaDB servers in Master - Master configuration. On single server systems, the steps involving the replicating system can simply be skipped.

1) Prepare primary server

- Login as 'yce'. NEVER use root privileges - See what archives are present

```
cd /var/opt/yce/backup/
```

- Select the archive set to restore from. This example uses "YCEdb Isrv1344 20150531 2300.arch"

```
gtar xvf YCEdb_lsrv1344_20150531_2300.arch

cd YCEdb_lsrv1344_20150531_2300/

cd YCE
```

- Retrieve the decoding key. The response must be substituted as the decryption key

```
ck_license -y
```

- Extract the database locally. Substitute your decryption key in the command

```
openssl des3 -d -pass pass:E14E-4CD7-168E-6EAE-0C16 < YCE.des3 | gtar xvzf -
```

- Select the files needed to restore and create a new tarball with them - Each table requires three files, include all three in the tarball - The example below selects the "Kpn_vlans" table. The tarball name is for your own reference.

```
gtar cvzf /var/tmp/kpnvlans.tgz Kpn_vlans.*
```

- Set the ignore flags to allow stop/ start of mysql and skulker without interferes from yce_psmon

```
touch /opt/yce/etc/ignore_mysql
touch /opt/yce/etc/ignore_skulker
```

2) Prepare replicating server

- Copy tarball to second server. Pull to prevent owner issues - Choose user and servername as appropriate for your environment

```
scp yspeere@lsrv1344:/var/tmp/kpnvlans.tgz .
```

- Set the ignore flags to allow stop/ start of mysql and skulker without interferes from yce psmon

```
touch /opt/yce/etc/ignore_mysql
```

touch /opt/yce/etc/ignore skulker

3) Restore tables on primary server

```
cd /var/opt/mysql/YCE
```

- check tarball is in place

```
gtar tvzf /var/tmp/kpnvlans.tgz
```

- stop the skulker

```
pkill yce skulker
```

- On replicating systems, perform this step within about 20 seconds of the secondary - Stop mysql, restore and restart all in one go

```
sudo /etc/init.d/mysql stop; gtar xvzf /var/tmp/kpnvlans.tgz; sudo
/etc/init.d/mysql start
```

4) Restore on second server

```
cd /var/opt/mysql/YCE
```

- Check tarball is in place

```
gtar tvzf /var/tmp/kpnvlans.tgz
```

- Stop the skulker - prevent db switchover on availability or replication errors.

```
pkill yce_skulker
```

- On replicating systems, perform this step within about 20 seconds of the secondary - Stop mysql, restore and restart all in one go

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sudo /etc/init.d/mysql stop; gtar xvzf /var/tmp/kpnvlans.tgz; sudo /etc/init.d/mysql start

5) Cleanup

- Remove ignore flag on both servers

rm /opt/yce/etc/ignore_*

- Review replication status, skip any errors Use the web-front-end tool under Admin system. Check both systems
- Remove the unpacked database from the backup environment (primary system only)

cd /var/opt/yce/backup

rm -rf YCEdb_lsrv1344_20150531_2300

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