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FAQ topics

Q I'm logged in the GUI but can't see the grids.
A You are trying to use the FQDN while the application is set to using the IP address or the other way around. Run `yce_setup.pl` and set DNS resolved to either yes/no, depending on your environment.

Q After logging in nothing is shown at all.
A Make sure you are allowed to access the NetYCE system using either TCP port 80/443 and port 8080. See: YCE Connection matrix

Q Where do I find the latest patches and licenses?
A Patches and licenses

Q Can't access the GUI, showing `{{ version }}`
A Make sure you've run 'net_setup.pl' as root, 'yce_setup.pl' as 'yce'-user.

1. verify all processes are running using 'go ps'
2. if mysql is not running, execute: mysql_repair.sh as 'yce'-user
3. execute 'go up' for the remaining processes
4. Make sure all necessary ports are reachable, connection matrix

```
$ go ps
UID        PID    PPID     %MEM   %CPU  START      FNAME            CMD
root       1451   1        3.25   0.01  10:05:48   yce_psmon        /opt/yce/bin/yce_psmon --daemon
yce        2863   2861     0.18   0.11  10:45:39     sshd           sshd: yce@pts/0
yce        2864   2863     0.24   0.16  10:45:39       bash         -bash
root       2180   1        0.37   0.01  10:05:49   httpd            /usr/sbin/httpd
yce        2184   2180     0.24   0.00  10:05:49    httpd           /usr/sbin/httpd
yce        2185   2180     0.24   0.00  10:05:49    httpd           /usr/sbin/httpd
yce        2186   2180     0.24   0.00  10:05:49    httpd           /usr/sbin/httpd
yce        2187   2180     0.25   0.00  10:05:49    httpd           /usr/sbin/httpd
root       2219   1        0.08   0.00  10:05:50   vsftpd           /usr/sbin/vsftpd /etc/vsftpd/vsftpd.conf
yce        2312   1        2.41   0.00  10:05:50   yce_tftpd        /opt/yce/bin/yce_tftpd
yce        2338   1        3.10   0.06  10:05:50   yce_sched        /opt/yce/bin/yce_sched
yce        2354   1        5.80   0.08  10:05:51   mojo             /opt/yce/mojo/yce.pl
yce        2355   2354     5.58   0.01  10:05:51    mojo            /opt/yce/mojo/yce.pl
yce        2356   2354     5.58   0.01  10:05:51    mojo            /opt/yce/mojo/yce.pl
yce        2357   2354     5.58   0.00  10:05:51    mojo            /opt/yce/mojo/yce.pl
yce        2358   2354     5.58   0.01  10:05:51    mojo            /opt/yce/mojo/yce.pl
yce        2359   2354     5.58   0.01  10:05:51    mojo            /opt/yce/mojo/yce.pl
yce        2360   2354     5.58   0.01  10:05:51    mojo            /opt/yce/mojo/yce.pl
yce        2384   1        2.96   0.00  10:05:52   yce_xch          /opt/yce/bin/yce_xch
root       4297   1        0.14   0.01  10:47:44   mysqld_safe      /bin/sh /usr/bin/mysqld_safe --datadir=/var/
yce        4494   4297    10.05   0.16  10:47:44    mysqld          /usr/sbin/mysqld --basedir=/usr --datadir=/v
yce        5236   1        4.59   0.53  10:48:03   yce_skulker      /opt/yce/bin/yce_skulker
yce        5322   1        4.41   0.00  10:48:07   yce_nccmd        /opt/yce/bin/yce_nccmd
```

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